

# Deliver an exceptional customer and employee experience with Ooma Office Pro Plus for QuickBooks Online.



Ooma Office is an award-winning VoIP phone system tailored for businesses using QuickBooks Online's financial management software. This integration facilitates seamless communications and enhances the customer and employee experience, while improving productivity.

#### The Ooma Office advantage:

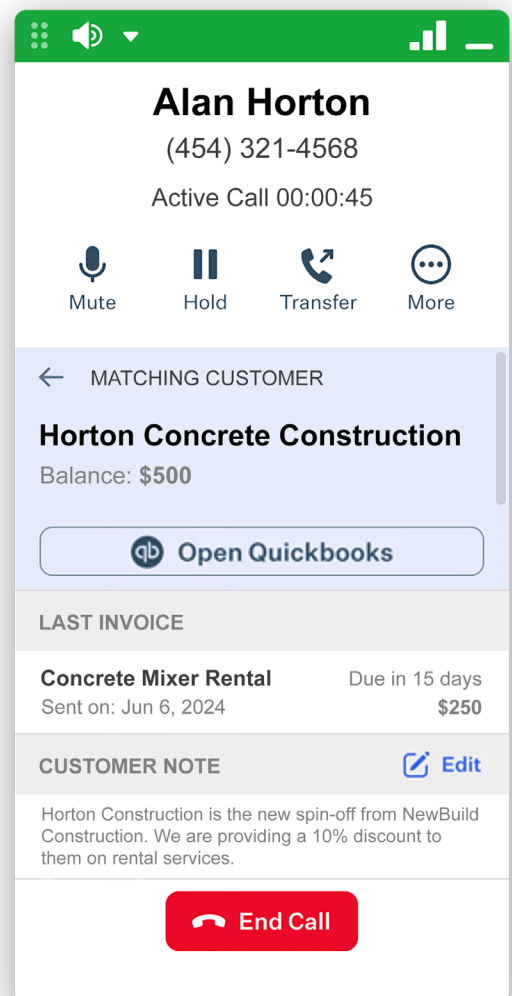
- Built for small and midsize businesses
- 50+ advanced business phone features
- Free unlimited calling in the U.S., Canada, Mexico and Puerto Rico
- Keep your office phone number or choose a new one
- Simple setup and management
- No contracts required; 30-day money back guarantee
- 24x7 customer support

## Advanced features that improve productivity.

**Caller-ID Pops** – Preview details such as customer or vendor name, last invoice date and amount, and outstanding or past due balance on the Ooma Office Desktop App before making or taking phone calls.

**Complete Call Control** – Get one-click access to QuickBooks Online, put a call on mute, on hold, record a conversation, add a call participant, transfer a call or seamlessly flip to another device such as a mobile phone. Employees can also view, revise or add to the customer note field.

**Virtual Receptionist** – Greet and direct callers to the right employees or departments without picking up the phone. Answer common questions like office directions and operating hours; play on hold music and promotional messages.



**Desktop and Mobile Apps** – Make and receive calls, text, fax, listen to or read voice mails, join audio and videoconference calls and more from a computer, mobile phone or iPad.

**Multi Ring** – Never miss another client or supplier call; have your business number ring multiple phones simultaneously.

**Ring Groups** – Connect callers with the right employee departments including customer service, tech support, sales, human resources and more.

**Call Recording** – Record calls automatically or on-demand to maintain high service standards, comply with regulations, resolve disputes, and improve customer satisfaction.

**Shift-to-Text** – Empower mobile callers to serve themselves easily. For example, press 1 to receive link to online client portal, press 2 to make a payment or press 3 to digitally sign a document.

**Text Messaging** – Text on your smartphone, iPad, desktop or laptop. Send group texts, schedule for any date and time and use messaging templates to save time and reduce errors.

**Collaboration** – Meet with up to 100 participants using audio and videoconferencing. Use Team Chat to instantly connect and collaborate with employees.

## Key Ooma Office Pro Plus Features

**\$34.95 per month/per user. Applicable taxes and fees are not included.**

- 3-Way Calling
- 911 Service
- Analog Fax Machine Support
- Audio and Videoconferencing
- Auto Dialer
- Call Analytics
- Call Flip
- Call Forwarding
- Call Park
- Call Transfer
- Call Queuing
- Call Recording
- Call Screening
- Caller ID Pops
- Caller Info Match
- Contact Us Website Widget
- CRM Integration
- Desktop App
- Distinctive Ringtones
- Dynamic Caller ID
- Email Audio Attachments
- Enhanced Call Blocking
- Extension Dialing
- Fax Online
- Find Me, Follow Me
- Google and Office 365 Integrations
- Hot Desking
- Intercom
- Mobile App
- Multi Ring
- Music On Hold
- One-to-Many Messaging
- One Toll-free Number
- Online Bookings
- Online Whiteboarding
- Ooma Meetings Recording
- Overhead Paging
- Paging Groups
- QuickBooks Online Integration
- Ring Groups
- Shift-to-Text
- Team Chat
- Text Messaging
- Transfer Music
- Virtual Receptionist
- Voicemail
- Voicemail Transcription

Please visit <https://www.ooma.ca/small-business-phone-systems/plans/> to view the complete list of features.